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### Pioneer Parent & Visitor Code of Conduct

Dear Pioneer Families,

We hope that the new academic year has started well for you and your children. Unfortunately, it has been brought to our attention that there has been some inappropriate and intimidating behaviour by some parent at our schools, both on the school grounds and in email correspondence.

We are writing to remind you that the Federation has a Code of Conduct for Parents, Carers and Visitors and it is the expectation that this will be adhered to by all parents, carers and visitors.

Attached to this letter is the Parent Code of Conduct. It can also be found on each school website.

Below are the aspects of the policy we would like to particularly highlight:

In order to support the ethos of the school, **we will not tolerate:**

- ⚠ Threatening, **aggressive or intimidating conversations or behaviour** towards another adult or child.
- ⚠ **Abusive, threatening, aggressive or damaging emails**, phone, text or social network messages relating to staff, any other members of the school community or the schools;

We are sorry that we have had to write this letter, as the vast majority of parents and carers are respectful of our Pioneer staff.

Yours sincerely,  
Pioneer Governing Body

